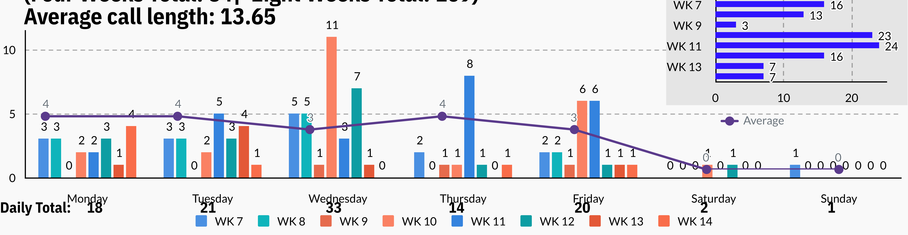
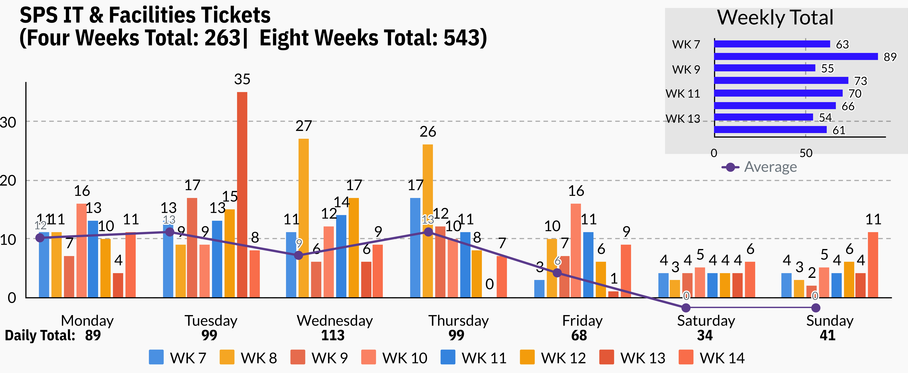
# SPS IT, Facilities & OLLI Weekly Data

**Report Date:**
**December 11, 2025**

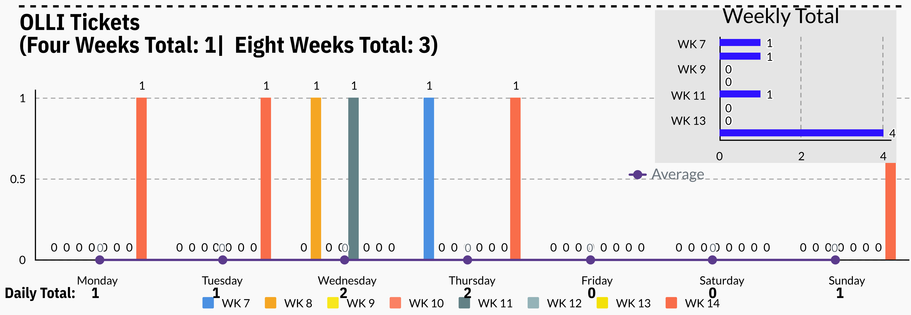
## SPS IT & Facilities Phone Calls
**(Four Weeks Total: 54| Eight Weeks Total: 109)**
**Average call length: 13.65**

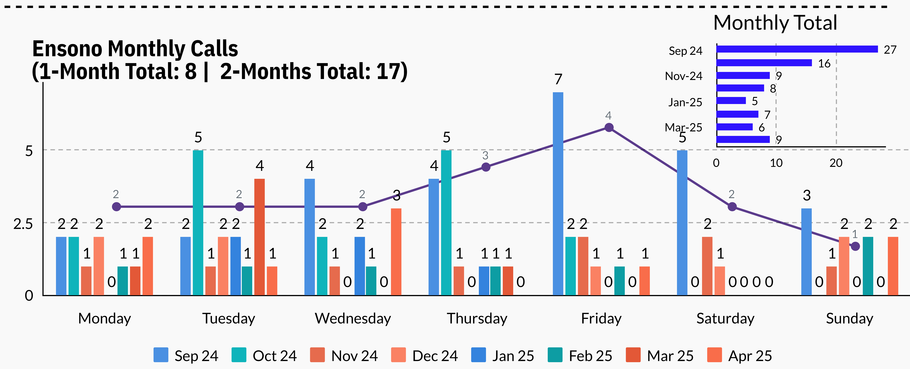



## SPS IT & Facilities Tickets
**(Four Weeks Total: 263| Eight Weeks Total: 543)**




## OLLI Tickets
**(Four Weeks Total: 1| Eight Weeks Total: 3)**




## Ensono Monthly Calls
**(1-Month Total: 8 | 2-Months Total: 17)**