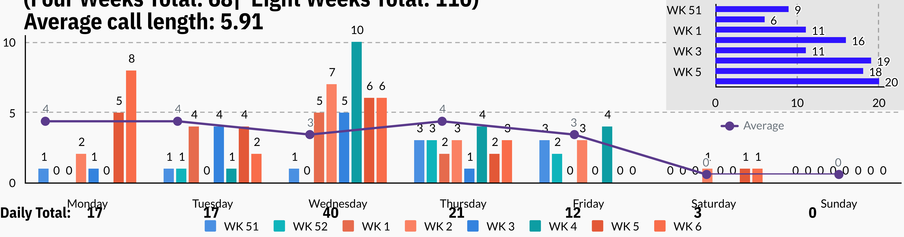
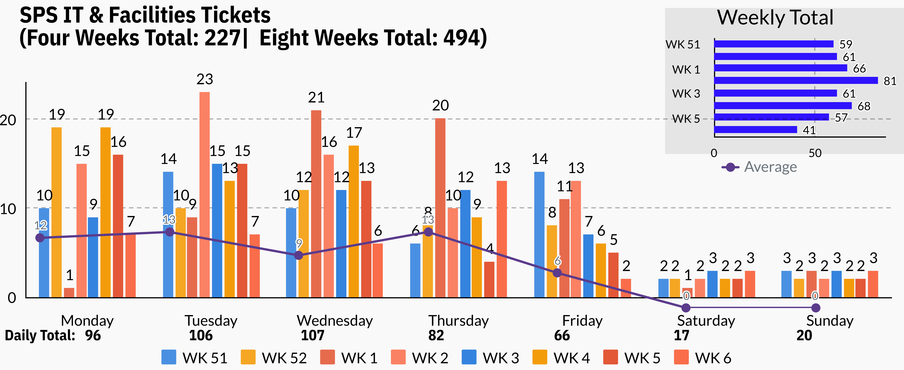
# SPS IT, Facilities & OLLI Weekly Data

**Report Date:**
**October 16, 2025**

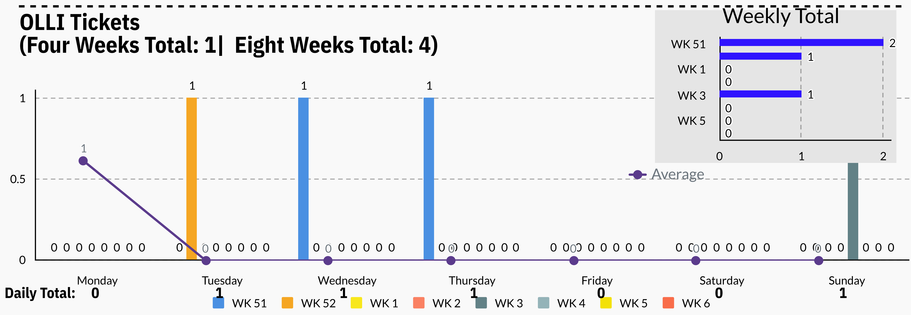
## SPS IT & Facilities Phone Calls
**(Four Weeks Total: 68| Eight Weeks Total: 110)**
**Average call length: 5.91**

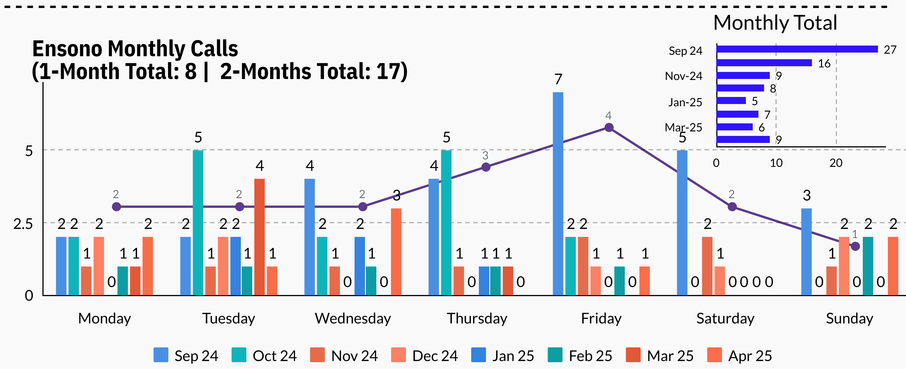



## SPS IT & Facilities Tickets
**(Four Weeks Total: 227| Eight Weeks Total: 494)**




## OLLI Tickets
**(Four Weeks Total: 1| Eight Weeks Total: 4)**




## Ensono Monthly Calls
**(1-Month Total: 8 | 2-Months Total: 17)**